

Product Name: < IT9389-H-v2 >  
Release Version: < 1.2204.33.02a >  
Date: < 2024/10/04 >  
Product Type ☒ Camera ☐ NVR ☐ Software

## New Feature:

- N/A

## Changed Feature:

- N/A

## Bugs Fixed:

- Fixed the bug that motion detection doesn't work sometimes after uploading the backup file.
- Fixed the issue where the camera was unable to send the RTSP stream to the QNAP server.
- Fixed an issue when the camera sets the codec to H.265, it cannot get any streams from ONVIF clients/devices.
- Fixed the issue where the camera probabilistic fails to display an image after reboot.
- Fixed the issue where sending the audio mute command to the camera causes RTSP to fail when accessed via VLC.
- Fixed the issue where the camera intermittently fails to obtain the Alias IP 169.254.X.X after reboot.
- Fixed the issue where changing camera parameters using CGI could intermittently cause the camera to not respond or return an HTTP 0.9 response.
- Fixed the issue where the ROI changed after the camera reboot.

## Relevant Module and Package Information:

- Web API version 0322c.
- VADP version 1.5.1.1.
- Genetec Protocol version v2.2.5.2.
- Deep Learning VCA PKG Version 7.10.3.4-3d
- Trend Micro pkg version 1.3e.a1.9.1.
- Stratocast version 1.3e.a1.6.0
- Onvif version 22.06

## Known Issue:

- N/A



**Limitation:**

- N/A

**Important Notice:**

- N/A

**Release Version: <1.2204.33.01d>**

**Date: <2023/8/7>**

**New Feature:**

- Support for account block to deny consecutive invalid access during a configurable time period on the user account page.
- Support for audit log related to security events on the system page.
- Support for session timeout to protect further access by initiating a session lock after a configurable time period of inactivity on the miscellaneous page.
- Support for configurable password strength.
- Support for display a system use notification message before authentication.
- Support Https certificate CSR and private key upload method. (Web API 0320a)
- Support MPEG-2 AAC-LC audio type. (Web API 0320b)
- Support NTP server redundancy. (Web API 0320a)
- Added support for SRTP on Genetec Security Center.
- Added support Genetec Certificate Management. (Genetec SC#5.11 or above)

**Changed Feature:**

- Upgrade SMART SD and add support for Micron i400 series MicroSD card.
- Support IEEE802.1x with TLS v1.2 and deprecation of TLS v1.0/v1.1.
- Support MPEG-2 AAC-LC with Genetec.
- Removed support Safe100.net DDNS server. (Web API 0320a)
- Removed support express link. (Web API 0320a)

**Bugs Fixed:**

- Improved cyclic mechanism.
- Fixed the event with night motion still keeps triggering when the camera is back to day mode.
- Improved compatibility of Aimetis Symphony back-end system.
- Corrected rare occasional no effect for Smart Codec.
- Fixed CVE-2022-0778, An infinite Loop Bug in OpenSSL



- Fixed cannot send motion events to Genetec after a period of time.
- Fixed Security Center authorization fails when the network is unstable.
- Fixed devices stopped sending Genetec motion events after an SD card error.
- Fixed a potential motion area issue when ROI home is set to 0 under ePTZ.

## Relevant module and package information:

- Web API version 0322c.
- VADP version 1.5.1.1.
- Stratocast version 1.xx.a1.6.0.
- Trend Micro pkg version 1.xx.a1.9.1.
- Genetec Protocol version v2.2.5.2.
- Onvif version 22.06.

## Known Issue:

- N/A

## Limitation:

- N/A

## Important Notice:

- Not support Safe100.net DDNS server. (Web API 0320a)
- Not support express link. (Web API 0320a)

**Release Version: <1.2102.33.02b>**

**Date: <2022/7/19>**

## New Feature:

- N/A

## Changed Feature:

- Enhanced firmware support for better EIS stability.

## Bugs Fixed:

- Correct the IR control algorithm in rotation mode.



## Relevant Module and Package Information:

- Web API version 0317c\_3
- VADP version 1.5.0.1
- Trend Micro pkg version 1.3e.a1.9.1
- Genetec Protocol version v2.1.2.1
- Onvif version 20.12

**Release Version: <1.2102.33.01k>**

**Date: <2022/1/4>**

## New Feature:

- First release.

## Changed Feature:

- N/A

## Bugs Fixed:

- N/A

## Relevant module and package information:

- N/A

